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COLD RELIEF
Winter 1991-1992
Energy Assistance Programs

GOVERNMENT DOCUMENTS COLLECTION
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Commonwealth of Massachusetts
William F. Weld, Governor

Executive Office of Communities and Development
Mary L. Padula, Secretary

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MESSAGE FROM THE SECRETARY

November, 1991

We've all experienced tough financial times over the past year. But despite budget cuts and staff reductions, the Weld/Cellucci Administration is committed to providing financial help to low-income residents during the winter heating season.

The fuel assistance and energy conservation programs administered by the state Executive Office of Communities and Development have a long history of helping eligible individuals and families with their winter heating bills. Over the past 16 years, both programs have served hundreds of thousands of households in the Commonwealth. EOCD is proud of its commitment to those in need. Funding for our programs comes from two federal agencies--- the Department of Health and Human Services and the Department of Energy. EOCD contracts with 29 local non-profits across the Commonwealth to operate our energy programs. We appreciate their good work. In addition, EOCD has several on-going partnerships with the energy industry which helps us stretch our limited resources.

EOCD's "Cold Relief" brochure is designed to help you easily find the information you need to assist potential clients. We hope you find it useful.

Mary L. Padula, Secretary
Executive Office of Communities
and Development

1991-1992 ENERGY PROGRAMS:

FUEL ASSISTANCE

The Massachusetts Fuel Assistance Program is designed to assist low-income households, both homeowners and renters alike, in meeting the high cost of home heating. Eligibility and benefits are determined by gross annual household income, number of household members, and vulnerability to heating costs. Prior year recipients now receive applications in the mail before the start of the program, and can provide income documentation as part of the mail response.

The program is not intended to cover the entire cost of home heating. However, when coupled with conservation services, available utiliity rate discounts, and other savings initiatives, costs can be more affordable for the low-income family.

ENERGY CONSERVATION

Programs sponsored by the Office of Energy Programs also provide conservation services to help eligible homeowners and renters. These programs are designed to increase energy efficiency and comfort in the home while reducing heating bills, at little or no cost to the household.

Heating system and weatherization work is performed by agency staff and contractors who are certified and/or licensed. All work is inspected by trained personnel who complete home energy surveys, and ensure quality and compliance with required standards.

SPECIAL NOTE: Households are certified eligible for BOTH programs via a single application process.

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
1991-1992 MASSACHUSETTS ENERGY ASSISTANCE

Program	Type of Assistance	Benefits	Application Period
FUEL ASSISTANCE	Direct payment of heating bills, from November to March, for eligible homeowners and renters. Payments of 30% toward monthly rent, if heat included; partial payment of overdue utility bills, if necessary.	Varies according to income (See Chart on back) Maximum Benefit: Up to $550	Applications accepted from November 1, 1991 to March 31, 1992 (Prior year recipients are mailed applications before November 1.)
WEATHERIZATION	Home energy survey; provision and installation of such items/services as caulking, weatherstripping, storm windows, attic, wall, and perimeter insulation, for eligible homeowners and renters.	Up to $2,000 in materials and labor Reduced heating bills	Applications accepted on a year-round basis. Call local agencies for further details
HEATING SYSTEM REPAIR	Emergency burner repair or replacement; system cleaning and tune-up; system repair or replacement as needed.	Up to $2,250 in materials and labor Reduced heating bills	Applications accepted on a year-round basis. Call local agencies for further details.

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Local Energy Assistance Agencies

1 **Action for Boston Community Oevelopment, Inc. (ABCD)**
178 Tremont Street
8oston, MA 02111

(617) 357-6012

2 **Action, Inc.**
47 Washington Street
Gloucester, MA 01930

(508) 281-3900

3 **Berkshire Community Action Council, Inc. (BCAC)**
16 Oak Street
Pittsfield, MA 01201

(413) 445-5671 – Pittsfield
(413) 743-0255 – Adams
(413) 663-3014 – North Adams
(413) 243-0569 – Lee
(413) 528-1947 – Great Barrington

4 **Community Action, Inc. (CAI)**
25 Locust Street
Haverhill, MA 01832

(508) 373-1971 – Haverhill
1-800-332-9004

5 **CAMBRIOGE**
City of Cambridge Oepartment of Human Services
51 Inman Street
Cambridge, MA 02139

Cambridge residents:
(617) 349-6252
Somerville residents:
(617) 623-8400

6 **Community Action Program Intercity, Inc. (CAPIC)**
583 Broadway
Chelsea, MA 02150

(617) 884-6132

7 **Citizens for Citizens, Inc. (CFC)**
264 Griffin Street
Fall River, MA 02724

(508) 679-0041 – Fall River
(508) 823-6346 – Taunton

8 **Community Teamwork, Inc. (CTI)**
167 Outton Street
Lowell, MA 01852

(508) 459-6161 – Greater Lowell
(617) 647-1620 – Greater Waltham

9 **Franklin Community Action Corporation (FCAC)**
39 Federal Street
Greenfield, MA 01301

(413) 773-3421, 773-9713 –

10 **Greater Lawrence Community Action Council, Inc. (GLCAC)**
350 Essex Street
Lawrence, MA 01840

(508) 686-3915

Housing Assistance Corporation (HAC)
460 West Main Street
Hyannis, MA 02601

(508) 771-5400

12 **Hampshire Community Action Commission, Inc. (HCAC)**
218 State Street
Northampton, MA 01060

(413) 584-6447 – Northampton
(413) 533-1801 – South Hadley, Granby
(413) 283-7630 – Ware, Belchertown

13 **Housing Allowance Project (HAP)**
145 State Street
Springfield, MA 01103

(413) 785-1251

14 **Lynn Economic Opportunity, Inc. (LEO)**
113 Munroe Street
Lynn, MA 01901

(617) 581-7220

15 **Menotomy Weatherization**
730 Massachusetts Avenue
Arlington, MA 02174

(617) 646-1000, ext. 4792

16 **Montachusett Opportunity Council, Inc. (MOC)**
66 Oay Street
Fitchburg, MA 01420

(508) 342-7025

17 **New England Farm Workers Council, Inc. (NEFWC)**
a) City of Springfield only:
1628-1640 Main Street
Springfield, MA 01103

(413) 733-9715

b) North Central Massachusetts:
Two Heywood Place
31 Lake Street
Gardner, MA 01440

(508) 630-1606 – Gardner

18 **North Shore Community Action Programs, Inc. (NSCAP)**
98 Main Street
Peabody, MA 01960

(508) 531-8810

19 **People Acting in Community Endeavors, Inc. (PACE)**
166 William Street
P.O. 8ox O-626
New Bedford, MA 02742

(508) 999-9920

20 **Quinry Community Action Programs, Inc. (QCAP)**
1509 Hancock Street
Quinry, MA 02169

(617) 479-8181

21 **Springfield Action Commission (SAC)**
20 Westminister Street
P.O. Box 1449
Springfield, MA 01101

(413) 787-0785

22 **Self Help, Inc. (SHI)**
Crowley School
Fagan Drive
Avon, MA 02322

(508) 588-5440
1-800-696-5440

23 **SOMERVILLE**
City of Somerville Office of Housing and Community Development

93 Highland Avenue
Somerville, MA 02143

(617) 625-6600, ext. 2769

24 **South Middlesex Opportunity Council, Inc. (SMOC)**
354A Waverly Street
Framingham, MA 01701

(508) 620-1230 – Framingham
(508) 478-6460 – Milford
(617) 235-4557 – Wellesley

25 **Springfield Redevelopment Authority (SRA)**
73 State Street
Springfield, MA 01103

(413) 734-7740

26 **South Shore Community Action Council, Inc. (SSCAC)**
265 So. Meadow Rd.
P.O. 8ox 3610
Plymouth, MA 02361

(508) 746-6707 – Plymouth
(508) 778-0870 – Hyannis

27 **Tri-City Community Action Program, Inc. (TCAP)**
341A Forest Street
Malden, MA 02148

(617) 322-6284

28 **Valley Opportunity Council, Inc. (VOC)**
36 Center Street
Chicopee, MA 01013

(413) 594-6621

29 **Worcester Community Action Council, Inc. (WCAC)**
340 Main Street
Worcester, MA 01608

(508) 754-7281 – Worcester
1-800-545-4577 – Outside Worcester

Community Listing

To Find The Agency, Match The Number Beside The City/Town To Agency Number Above

	Fuel Assistance	Weatherization	System Services / Heating
Abington	22	22	22
Acton	24	24	24
Acushnet	19	19	19
Adams	3	3	3
Agawam	28	21	28
Alford	3	3	3
Amesbury	4	2	4
Amherst	12	12	12
Andover	10	10	10
Arlington	8	15	15
Ashburnham	17b	16	16
Ashby	17b	16	16
Ashfield	9	9	9
Ashland	24	24	24
Athol	17b	16	16
Attleboro	22	22	22
Auburn	29	29	29
Avon	22	22	22
Aver	17b	16	16
Barnstable	26	11	11
Barre	17b	16	16
Becket	3	3	3
Bedford	8	8	8
Belchertown	12	12	12
Bellingham	24	24	24
Belmont	8	15	15
Berkley	7	7	7
Berlin	17b	16	16
Bernardston	9	9	9
Beverly	18	18	18
Billerica	8	8	8
Blackstone	24	24	24
Blandford	28	13	28
Bolton	17b	16	16
Boston	1	1	1
Bourne	26	11	11
Boxborough	24	24	24
Boxford	4	2	4
Boylston	29	29	29
Braintree	20	20	20
Brewster	26	11	11
Bridgewater	22	22	22
Brimfield	28	21	28
Brockton	22	22	22
Brookfield	29	29	29
Brookline	1	1	1
Buckland	9	9	9
Burlington	8	8	8
Cambridge	5	15	15
Canton	22	22	22
Carlisle	8	8	8
Carver	26	26	26
Charlemont	9	9	9
Charlton	29	29	29
Chatham	26	11	11
Chelmsford	8	8	8
Chelsea	6	6	6
Cheshire	3	3	3
Chester	28	13	28
Chesterfield	12	12	12
Chicopee	28	13	28
Chilmark	26	11	11
Clarksburg	3	3	3
Clinton	17b	16	16
Cohasset	26	26	26
Colrain	9	9	9
Concord	24	24	24
Conway	9	9	9
Cummington	12	12	12
Oalton	3	3	3
Oanvers	18	18	18
Oartmouth	19	19	19
Oedham	22	22	22
Oeerfield	9	9	9
Oennis	26	11	11
Oighton	7	7	7
Oouglas	29	29	29
Oover	24	24	24
Oracut	8	8	8
Oudley	29	29	29
Ounstable	8	8	8
Ouxbury	26	26	26
East Bridgewater	22	22	22
East Brookfield	29	29	29
East Longmeadow	28	21	28
Eastham	26	11	11
Easthampton	12	12	12
Easton	22	22	22
Edgartown	26	11	11
Egremont	3	3	3
Erving	9	9	9
Essex	2	2	2
Everett	27	27	27
Fairhaven	19	19	19
Fall River	7	7	7
Falmouth	26	11	11
Fitchburg	17b	16	16
Florida	3	3	3
Foxborough	22	22	22
Framingham	24	24	24
Franklin	22	22	22
Freetown	7	7	7
Gardner	17b	16	16
Gay Head	26	11	11
Georgetown	4	2	4
Gill	9	9	9
Gloucester	2	2	2
Goshen	12	12	12
Gosnold	26	11	11
Grafton	24	24	24
Granby	12	12	12
Granville	28	13	28
Great Barrington	3	3	3
Greenfield	9	9	9
Groton	8	8	8
Groveland	4	2	4
Hadley	12	12	12
Halifax	26	26	26
Hamilton	2	2	2
Hampden	28	21	28
Hancock	3	3	3
Hanover	26	26	26
Hanson	22	22	22
Hardwick	17b	16	16
Harvard	17b	16	16
Harwich	26	11	11
Hatfield	12	12	12
Haverhill	4	2	4
Hawley	9	9	9
Heath	9	9	9
Hingham	26	26	26
Hinsdale	3	3	3
Holbrook	22	22	22
Holden	29	29	29
Holland	28	21	28
Holliston	24	24	24
Holyoke	28	13	28
Hopedale	24	24	24
Hopkinton	24	24	24
Hubbardston	17b	16	16
Hudson	24	24	24
Hull	26	26	26
Huntington	12	12	12
Ipswich	2	2	2
Kingston	26	26	26
Lakeville	7	7	7
Lancaster	17b	16	16
Lanesborough	3	3	3
Lawrence	10	10	10
Lee	3	3	3
Leicester	29	29	29
Lenox	3	3	3
Leominster	17b	16	16
Leverett	9	9	9
Lexington	8	15	15
Leyden	9	9	9
Lincoln	24	24	24
Littleton	24	24	24
Longmeadow	28	21	28
Lowell	8	8	8
Ludlow	28	13	28
Lunenburg	17b	16	16
Lynn	14	14	14
Lynnfield	14	14	14
Malden	27	27	27
Manchester	2	2	2
Mansfield	22	22	22
Marblehead	18	18	18
Marion	19	19	19
Marlborough	24	24	24
Marshfield	26	26	26
Mashpee	26	11	11
Mattapoisett	19	19	19
Maynard	24	24	24
Medfield	24	24	24
Medford	27	27	27
Medway	24	24	24
Melrose	27	6	27
Mendon	24	24	24
Merrimac	4	2	4
Methuen	10	10	10
Middleborough	26	26	26
Middlefield	12	12	12
Middleton	18	18	18
Milford	24	24	24
Millbury	29	16	29
Millis	24	24	24
Millville	24	24	24
Milton	20	20	20
Monroe	9	9	9
Monson	28	21	28
Montague	9	9	9
Monterey	3	3	3
Montgomery	28	13	28
Mount Washington	3	3	3
Nahant	14	14	14
Nantucket	26	11	11
Natick	24	24	24
Needham	22	22	22
New Ashford	3	3	3
New Bedford	19	19	19
New Braintree	17b	16	16
New Marlborough	3	3	3
New Salem	9	9	9
Newbury	4	2	4
Newburyport	4	2	4
Newton	1	1	1
Norfolk	22	22	22
North Adams	3	3	3
North Andover	10	10	10
North Attleboro	22	22	22
North Brookfield	29	29	29
North Reading	10	10	10
Northampton	12	12	12
Northborough	24	24	24
Northbridge	24	24	24
Northfield	9	9	9
Norton	22	22	22
Norwell	26	26	26
Norwood	22	22	22
Oakbluffs	26	11	11
Oakham	29	29	30
Orange	9	9	9
Orleans	26	11	11
Otis	3	3	3
Oxford	29	29	30
Palmer	28	21	28
Paxton	29	16	30
Peabody	18	18	18
Pelham	12	12	12
Pembroke	26	26	26
Pepperell	8	8	8
Peru	3	3	3
Petersham	17b	16	16
Phillipston	17b	16	16
Pittsfield	3	3	3
Plainfield	12	12	12
Plainville	22	22	22
Plymouth	26	26	26
Plympton	26	26	26
Princeton	17b	16	16
Provincetown	26	11	11
Quincy	20	20	20
Randolph	22	22	22
Raynham	22	22	22
Reading	10	10	10
Rehoboth	7	7	7
Revere	6	6	6
Richmond	3	3	3
Rochester	19	19	19
Rockland	22	22	22
Rockport	2	2	2
Rowe	9	9	9
Rowley	4	2	4
Royalston	17b	16	16
Russell	28	13	28
Rutland	29	29	30
Salem	18	18	18
Salisbury	4	2	4
Sandisfield	3	3	3
Sandwich	26	11	11
Saugus	14	14	14
Savoy	3	3	3
Scituate	26	26	26
Seekonk	7	7	7
Sharon	22	22	22
Sheffield	3	3	3
Shelburne	9	9	9
Sherborn	24	24	24
Shirley	17b	16	16
Shrewsbury	24	24	24
Shutesbury	9	9	9
Somerset	7	7	7
Somerville	5	23	23
South Hadley	12	12	12
Southborough	24	24	24
Southampton	12	12	12
Southbridge	29	29	30
Southwick	28	13	28
Spencer	29	29	30
Springfield	17	21	25
Sterling	17b	16	16
Stockbridge	3	3	3
Stoneham	27	27	27
Stoughton	22	22	22
Stow	24	24	24
Sturbridge	29	16	30
Sudbury	24	24	24
Sunderland	9	9	9
Sutton	29	29	29
Swampscott	14	14	14
Swansea	7	7	7
Taunton	7	7	7
Templeton	17b	16	16
Tewksbury	8	8	8
Tisbury	26	11	11
Tolland	28	13	28
Topsfield	18	18	18
Townsend	17b	16	16
Truro	26	11	11
Tyngsborough	8	8	8
Tyringham	3	3	3
Upton	24	24	24
Uxbridge	24	24	24
Wakefield	14	6	14
Wales	28	21	28
Walpole	22	22	22
Waltham	8	15	15
Ware	12	12	12
Wareham	26	11	11
Warren	29	29	29
Warwick	9	9	9
Washington	3	3	3
Watertown	8	15	15
Wayland	24	24	24
Webster	29	29	29
Wellesley	24	24	24
Wellfleet	26	11	11
Wendell	9	9	9
Wenham	2	2	2
West Boylston	29	29	29
West Bridgewater	22	22	22
West Brookfield	29	29	29
West Newbury	4	2	4
West Springfield	28	21	28
West Stockbridge	3	3	3
West Tisbury	26	11	11
Westborough	24	24	24
Westfield	28	13	28
Westford	8	8	8
Westhampton	12	12	12
Westminister	17b	16	16
Weston	24	24	24
Westport	7	7	7
Westwood	22	22	22
Weymouth	20	20	20
Whately	9	9	9
Whitman	22	22	22
Wilbraham	28	21	28
Williamsburg	12	12	12
Williamstown	3	3	3
Wilmington	8	8	8
Winchendon	17b	16	16
Winchester	27	27	27
Windsor	3	3	3
Winthrop	6	6	6
Woburn	27	27	27
Worcester	29	29	29
Worthington	12	12	12
Wrentham	22	22	22
Yarmouth	26	11	11

TO CONTACT THE LOCAL AGENCY THAT PROVIDES FUEL ASSISTANCE, HEATING SYSTEM SERVICES, OR WEATHERIZATION IN YOUR AREA, consult the city/town listing on the reverse side of this brochure. Specifics on application requirements, schedules, and locations are available from each agency.

AN INCOME ELIGIBILITY CHART FOR FUEL ASSISTANCE, WHICH ALSO PERTAINS TO ENERGY CONSERVATION PROGRAMS, APPEARS BELOW. Please note that certain Energy Conservation services are available to households of all sizes within "Income Range #3," which for Fuel Assistance eligibility is limited to one and two person households. *Fuel Assistance benefits for this range are currently unavailable, as necessary funds have not been secured.* Eligible households should continue to qualify for utility company discounts.

INCOME ELIGIBILITY CHART

Number of Household Members	Income Range #1 125% of Poverty	Income Range #2 150% of Poverty	Income Range #3 175% of Poverty
1	$ 8,275	$ 9,930	$11,585
2	11,100	13,320	15,540*
3	13,925	16,710	–
4	16,750	20,100	*For Energy Conservation add 3,955 for each additional member
5	19,575	23,490	
6	22,400	26,880	
7	25,225	30,270	
8	28,050	33,660	BENEFIT LEVEL REVISED: Up to $250
Over 8	add 2,825 for each additional member	add 3,390 for each additional member	
Fuel Assistance Benefit Levels	Up to $550	Up to $330	Currently Unavailable

FOR GENERAL INFORMATION ON THESE PROGRAMS, CALL THE STATEWIDE TOLL-FREE EOCD "HEATLINE" -

1-800-632-8175

EOCD OFFICE OF ENERGY PROGRAMS
100 Cambridge St., Room 1803
Boston, MA 02202
FUEL ASSISTANCE (617) 727-3246 CONSERVATION (617) 727-6964

Additional Help:

- For unresolved utility company problems / shutoffs:
- Department of Public Utilities, Consumer Division at 1-800-392-6066

- For limited income households, **not** eligible for fuel assistance:
  The Good Neighbor Energy Fund, operated by your local Salvation Army office.